Protecting Public Health with Streamlined Alerts Management

The Royal Glamorgan Hospital and Prince Charles Hospital Reduce Device-Related Risks with Alerts Tracker

The Royal Glamorgan Hospital and Prince Charles Hospital in South Wales are operated by Cwm Taf University Health Board with over 1000 beds. The hospitals care for both in-patients and outpatients and provide a full range of patient services.

Wayne Goodfield, Chief Clinical Technologist within the Clinical Engineering department is part of a membership of over 22,000 patient safety champions in hospitals and health systems worldwide who rely on ECRI Institute’s Alerts Tracker. Wayne has a particular focus on protecting public health in his role as MHRA Liaison Officer where he works to minimise risk associated with medical devices. As well as managing patient safety alerts, the ECRI Alerts Tracker system has highlighted issues with failing devices and reduced the repair costs.

Alerts Tracker is a comprehensive patient safety solution that helps to mitigate risk by seamlessly controlling the recall and alerts management process. It builds on your current device alerts and helps manage them effectively throughout the hospital.

- Track recall activity in real time with a user-friendly dashboard.
- Quickly verify which tasks are completed, which need follow-up, and that recalls are addressed. This provides assurance that patient safety alerts have been acted upon.
- Run reports 24/7 to monitor alerts-related issues and help demonstrate accountability.
- Access exclusive, evidence-based content and guidance on alerts related to medical devices, pharmaceuticals, blood and food.
- Collaborate efficiently among departments, facilities, and systems.

Contact us today at info@ecri.org.uk or call 01707 831001, Ext 540; visit us at www.ecri.org/uk