

Accident and Forensic Investigation

Independent healthcare technology expertise

When an adverse event occurs in your healthcare facility, you want to know the cause and how to prevent recurrence. An unbiased third-party investigator is advisable if the incident involves:

- ▶ A serious injury or death
- ▶ A close call with potential for serious injury or death
- ▶ Probability of litigation
- ▶ Multiple stakeholders

Unique experience to address serious events

After nearly 50 years in the field, ECRI Institute's team of experts brings independent judgment and depth of experience in a systems approach that considers the technology, the users, the patient, and the environment. Investigations determine how patient safety may have been affected by a medical device or technology, the delivery of care, or associated complex processes. Our specialized services include:

- ▶ On-site and in-laboratory accident investigations
- ▶ Sentinel event investigations and analyses
- ▶ Root-cause analyses and risk-reduction strategies
- ▶ Technical consultations, gross and microscopic inspections, and biomedical testing
- ▶ Expert consultation and testimony in the event of subsequent litigation

Join our *free* Accident Intelligence Program™

Proactively establish a Health Insurance Portability and Accountability Act (HIPAA) Business Associates Agreement with ECRI Institute and receive:

- ▶ Faster access to the answers and expertise you need without concern for HIPAA violations or legal delays
- ▶ Regular briefings on special topics by our world class investigators in the e-newsletter, *The Latest Intel*

For more information and to register, visit www.ecri.org/accidents.



*Your trusted partner
for unbiased answers
when a medical device
or medical care harms
rather than helps.*



Let our experienced investigation team help you.

Contact us today at (610) 825-6000. For urgent cases, press 0 and tell the operator that you need assistance with an investigation, e-mail at accidents@ecri.org, or visit www.ecri.org/accidents.