

INsight Risk Assessment for Patient Safety Culture in Nursing Homes

Fast, effective way to assess culture and risks

ECRI Institute simplifies your participation in the Agency for Healthcare Research and Quality's (AHRQ) survey on nursing home patient safety culture through the use of our proprietary INsight survey tool. INsight offers a confidential, web-based approach that saves you time and delivers action-oriented reports. It allows you to survey a large number of people, easily manage the process, and collect responses faster.

Sample questions addressed in the web-based survey:

- ▶ Staff ideas and suggestions are valued in this organization. (Communication Openness)
- ▶ Staff use shortcuts to get their work done faster. (Compliance With Procedures)
- ▶ Staff tell someone if they see something that might harm a resident. (Feedback & Communication About Incidents)
- ▶ Staff are given all the information they need to care for residents. (Handoffs)
- ▶ Management listens to staff ideas and suggestions to improve resident safety. (Management Support for Resident Safety)
- ▶ Staff are treated fairly when they make mistakes. (Nonpunitive Response to Mistakes)
- ▶ It is easy to make changes to improve resident safety in this organization. (Organizational Learning)
- ▶ This organization is a safe place for residents. (Overall Perceptions of Resident Safety)
- ▶ I would tell friends that this is a safe organization for their family. (Overall Ratings)
- ▶ We have enough staff to handle the workload. (Staffing)
- ▶ My supervisor listens to staff ideas and suggestions about resident safety. (Supervisor Expectations & Actions Promoting Resident Safety)
- ▶ Staff support one another in this organization. (Teamwork)
- ▶ Staff get the training they need in this organization. (Training & Skills)

Key areas:

Communication Openness
Compliance With Procedures
Feedback & Communication About Incidents
Handoffs
Management Support for Resident Safety
Nonpunitive Response to Mistakes
Organizational Learning
Overall Perceptions of Resident Safety
Overall Ratings
Staffing
Supervisor Expectations & Actions Promoting Resident Safety
Teamwork
Training & Skills



Take the first step to participate in the AHRQ survey.

Learn more about INsight for Patient Safety Culture, call (610) 825-6000, ext. 5891, e-mail insight@ecri.org or visit www.ecri.org/INsight.