

INsight® Risk Assessment for Continuing Care

ECRI Institute's online Continuing Care Risk Assessment can be used to identify enterprisewide risks and performance improvement opportunities in continuing care organizations (residential, assisted, and skilled care). Questions cover a wide range of risk, quality assurance and performance improvement (QAPI), and safety topics and practices. This assessment can measure staff perceptions related to organizationwide resident safety and risk and can act as an effective part of your organization's planning processes.

Sample Questions

- ▶ Are prospective residents provided information about service lines and/or levels of care during their visit? (Admission-Transfer-Discharge)
- ▶ Have you received education on the corporate compliance program? (Compliance)
- ▶ Incidents of missing residents are analyzed for opportunities for improvement. (Elopement/Wandering)
- ▶ Do you know how to respond to an actual disaster event and disaster drill? (Environmental Safety)
- ▶ How effective is the communication for alerting staff to which residents are at high risk for a fall? (Falls)
- ▶ Are all staff trained in how to report an incidents and hazards? (Human Resources and Staff Development)
- ▶ Are hand hygiene stations and products readily available? (Infection Control)
- ▶ Staff report medication errors including near misses that occur during the medication process. (Medication Safety)
- ▶ Senior management walks around the organization to identify potential safety issues. (Organization Culture/Culture of Safety)
- ▶ Is a contact person notified when a resident experiences a change in condition? (Person-Centered Care)
- ▶ Is a root cause analysis conducted following a serious incident? (QAPI)
- ▶ Is staff trained to handle a potentially violent situation? (Risk Management)
- ▶ Are wounds investigated for contributing factors? (Wound Management)

Key areas:

Admission-Transfer-Discharge
Compliance
Elopement/Wandering
Environmental Safety
Falls
Human Resources and Staff
Development
Infection Control
Medication Safety
Organization Culture/Culture
of Safety
Person-Centered Care
QAPI
Risk Management
Wound Management



Take the first step in reducing risk associated with continuing care.

To learn more about INsight for continuing care, call (610) 825-6000, ext. 5891, e-mail insight@ecri.org or visit www.ecri.org/INsight.