

INsight[®] Obstetric Office-Based Safety Assessment

Fast, effective way to assess culture and risks in the obstetric office practice.

ECRI Institute simplifies and facilitates assessment of obstetric office patient safety with our proprietary INsight survey tool. INsight offers a confidential, web-based approach that saves you time and delivers action-oriented reports. It allows you to survey a large number of people, easily manage the process, and collect responses faster.

Sample questions addressed in the web-based survey

- ▶ The triage policy includes the ability to schedule emergent appointments without delay. (Leadership and Accountability)
- ▶ A standardized handoff communication method is used to convey patient information from one provider to another. (Documentation, Communication, and Relationships)
- ▶ Policies and procedures for tracking results and particularly genetic screening require both verbal and written communication of critical results to a provider. (Diagnosis and Diagnostic Needs)
- ▶ There is a standard for identifying women at risk of shoulder dystocia and, when identified, the provider develops a treatment plan and discusses it with the patient prior to delivery. (Medical management and Treatment Plan)
- ▶ Drills or simulations are used to train staff in how to respond to in-office obstetric emergencies in the health center. (Urgent and Emergency Response)
- ▶ Providers reliably identify FHR tracings of concern, make timely decisions to proceed with vaginal or cesarean delivery, and document in support of the decision made. (Competency, Education and Skills)
- ▶ Providers and staff have hands-on training for new instruments and equipment before use. (Equipment and Technology Safety)
- ▶ There is an adverse event reporting system in place for office-based obstetrical care. (Quality Improvement Program)

Key areas:

Patient Rights and Responsibilities
Leadership and Accountability
Documentation, Communication, and Relationships
Diagnosis and Diagnostic Needs
Medical Management and Treatment Plan
Follow-Up Care
Urgent and Emergency Response
Credentialing and Privileging
Competency, Education, and Skills
Equipment and Technology Safety
Quality Improvement Program



Take the first step in reducing risk associated with obstetrics.

To learn more about INsight for obstetrics, call (610) 825-6000, ext. 5891, e-mail insight@ecri.org or visit www.ecri.org/INsight.